



## **OMSSA STRATEGIC PLAN 2018-2022**

### **OMSSA's Vision Statement**

*To champion service system management that creates strong communities.*

### **OMSSA's Value Proposition**

*An indispensable forum to collaborate and lead in advancing human service issues, reflecting the will of members.*

### **OMSSA's Mission**

*To support members in achieving the best human service outcomes.*

## **STRATEGIC PRIORITIES**

### **STRATEGIC PRIORITY 1: POLICY AND ISSUES MANAGEMENT**

*Proactive policy leadership with members and government on issues in the design and implementation of human service programs.*

### **STRATEGIC PRIORITY 2: EDUCATION AND PROFESSIONAL DEVELOPMENT**

*Provide accessible, relevant, and quality education and professional development, knowledge transfer and events responsive to the needs of members.*

### **STRATEGIC PRIORITY 3: ENGAGEMENT AND MEMBER COMMUNICATIONS**

*Facilitate member sharing and leverage their expertise and resources to advance their interests; and keep members engaged and informed through two-way communications.*

### **STRATEGIC PRIORITY 4: PARTNERSHIPS AND COLLABORATION**

*Strategically convene our partnerships to expand our capability and to enhance the work of our members.*

### **STRATEGIC PRIORITY 5: CAPACITY BUILDING**

*Create and sustain an organization able to meet member needs.*