



Making Community Engagement Accessible

Fully accessible public engagement is essential for sound public decision-making, and, in turn, supports progress towards more responsive and integrated, people-centred human services.

While legislation (the Integrated Accessibility Standards Regulation) requires designated organizations such as municipalities to engage people with disabilities in public decision-making, the vision supporting this legislation is applicable to all organizations committed to making their stakeholder engagement accessible and inclusive.

OMSSA brings to you a new workshop designed to provide strategies guiding not just the process of conducting accessible engagement but also the mechanics of this process. This workshop is available to you to order in house for your staff as well as your community partners.

Workshop Outline

Conducting Accessible Community Engagement

- Outlining the process of community engagement
- Identifying steps in the process, and how to incorporate accessibility measures into each step:
 - Planning, designing and conducting the engagement
 - Engaging attendees in accessible ways
 - Evaluating and reporting
 - Embedding accessibility into organizational processes

Conducting Accessible Meetings

- Understanding accessibility considerations for successful meetings
- Steps in making meetings accessible, including:
 - Planning, preparing for and conducting the meeting
 - Inviting and confirming participation
 - Evaluating and reporting
- Making different types of meetings accessible – virtual, in person, recurring.

Who should attend:

- **Service manager staff** seeking to understand strategies for making their client and community engagement accessible.
- **Community organizations** committed to making their stakeholder engagement accessible.
- **Local businesses and companies** seeking to understand accessibility considerations in engaging their clients.

How to obtain this training:

- **Attend an OMSSA scheduled session** – coming around the province shortly.
- Order this workshop in your organization to **train all staff in one session** (good savings!)
- **Host a session for your community partners** – remember, they need to engage their stakeholders too and will appreciate some of these tips and strategies.

Contact OMSSA for details, or to arrange a session – email Christie Abramovic at cabramovic@omssa.com.