



Driving Outcomes through Collaboration & Partnership

Our Mission:

Enable CONNECTION, COLLABORATION AND CO-CREATION



Connection

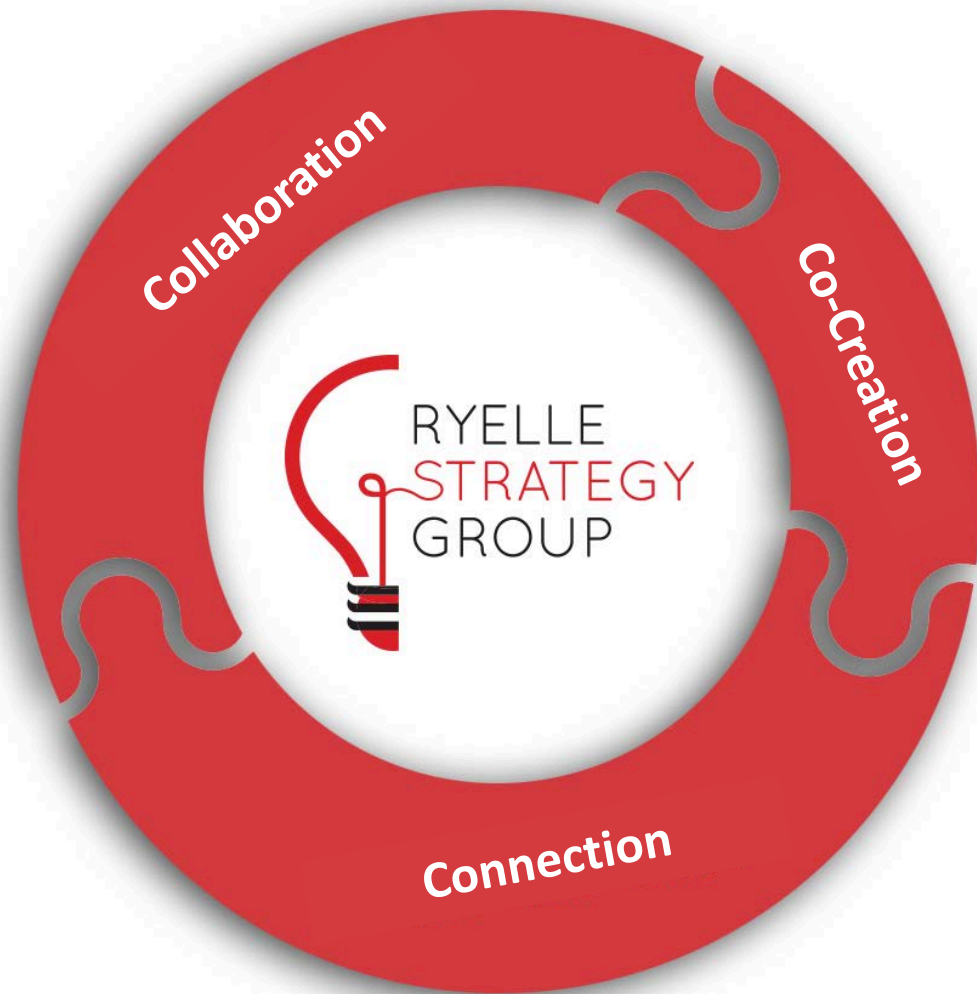
Collaboration



Co-Creation

Ryelle Strategy Group is a boutique service firm providing the talent, tools and platform to drive stakeholder engagement, experience and outcomes





Throughout the province, across the country, around the world, leaders, organizations... communities are under pressure.

Public Sector, Corporations and NGOs are faced with an increasingly complex landscape with fewer resources. The need to engage and mobilize stakeholders is greater than ever.

Today's Agenda



What is Collaboration?

Benefits of Collaboration

Collaborative Frameworks

What Makes Collaboration Effective?

Collaboration in Action

Tools and Resources

What is Collaboration



Benefits of Collaboration

Symbiosis – mutually beneficial relationship

Opportunity – utilize special talent not available within their own organization

Accessibility – expanded reach, availability, access points

Necessary – due to complexity and scale of the problems

Perspective – allows for a wider perspective and approaches to solution

Cost Effective – can offer cost savings through economies of scale

Knowledge – better access to knowledge

Share – capital, expertise, time, facilities and technology



This work needs
discipline

Kanter (1994)

Courtship

Partners meet, are attracted and discover compatibility

Engagement

Decision to moved forward is made and plans are drawn up

Discover

Challenges and differences arise

Device Mechanisms Bridges are built for the differences and techniques are developed for getting along

Change

Changes are made internally to accommodate the ongoing collaboration

Berliner (1997)

- 1 Identify a shared concern about a real problem
- 2 Find the right mix of participants
- 3 Develop an appropriate organizational structure
- 4 Specify the roles & responsibilities of leaders and participants
- 5 Carry out the partnership activities
- 6 Evaluate the partnership's structure and activities
- 7 Confront problems & use them as opportunities to build relationships

5 Variables Shaping Interagency Partnership & Collaboration Success – Melaville & Blank (1991)

Climate There needs to be large support the problem and an willingness to find solutions

Process Key processes – communication, problem-solving, role clarity, decision-making, conflict resolution

People Highly important

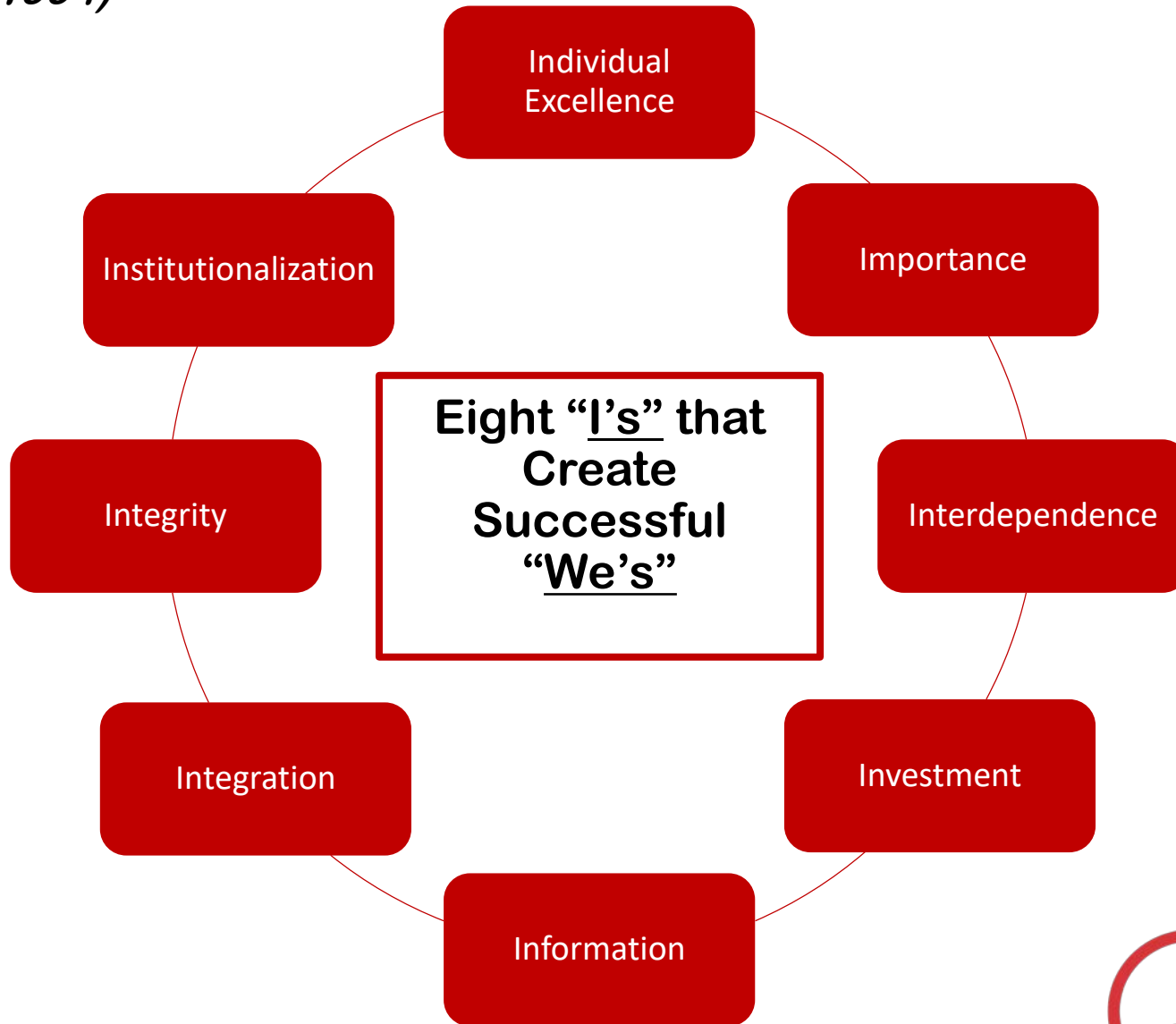
Policies Policies within individual organizations needs to allow for flexibility

Resources Organizations must be willing to share staff, services and funds

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What Makes Collaboration Effective?

Kanter (1994)



8 Elements of Good Collaboration

Excellently Executed

Leadership Driven

Engaging for Participants

Mission Focused

Ethically Oriented

Nurtured Continuously

Time Well Spent


Solution Inspired

What are some of the barriers/challenges that you've experienced in a collaborative setting?



Collaboration can be a challenge without:

- Resources to engage in collaborative process
- Buy in from key stakeholders
- Trust
- The right mix of partners
- Respect and understanding between or within organizations
- Consistent communication channels
- Flexibility
- Systems for conflict management
- Clarity on partner expectations
- Joint outcomes
- Openness to change
- Alignment between potential collaborators
- Historical relationships
- Power balance



Collaboration in Action

Collective Impact

The effect on social and population-level outcomes

Collective impact undoubtedly contributes to changes in population or places

Understanding relationships between conditions can support stronger implementation

Contribution to population-level change doesn't always look the same

There are many ways to engage in systems change

Quality of implementation matters

It takes time to create real change

Implementation of a strong equity focus can lead to more equitable outcomes

We have a lot more to learn

Collaboration in Action

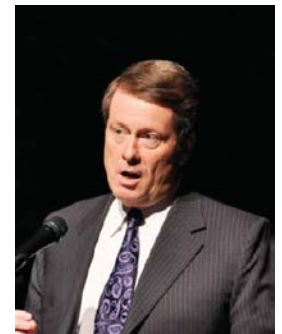


Western GTA Summit

Case Study: Western GTA Summit

Directed secretariat for civic engagement initiative
– a multi-sectorial collaboration that led to creation
of five “Big Ideas”:

1. Neighbourhood Development Task Force
2. Post Secondary Innovation Leadership Alliance
3. Waterfront Development Corporation
4. Centre for Diversity & Inclusion
5. Mississauga Works



Collaboration in Action



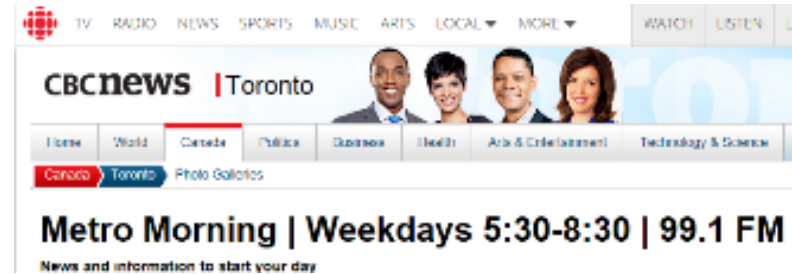
Local Immigration Partnership

Case Study: Local Immigration Partnership



Mobilized a regional table of community partners to meet the needs of Syrian Refugees

Raised awareness regarding settlement issues



Coordinated travel, food, shelter, backpacks



Collaboration in Action



Our Kids Network

Case Study: Our Kids Network

Collaborative serving fastest growing child & youth population in North America

Developed a transformational system navigation model as part of the global initiative looking at a Child and Family System (CFS) by the Ministry of Children and Youth services – a pilot for high growth communities

Led review of community hub framework to ensure alignment with collective impact and social return on investment models, best international practice and aligned with the Province of Ontario’s report on Community Hubs in Ontario.

Changing the way you access, use and understand data

Please note that this site requires Adobe Flash enabled. Some users are experiencing technical difficulties with our current platform. We apologize for the inconvenience. We are currently working on developing a solution.

Users who are experiencing technical problems may wish to access the following information:

OKN data and reports can be found on the [Research section](#) of the Our Kids Network website.
 Current demographic data can be accessed on the [Statistics Canada website](#).
 Free postal code mapping software can be found [here](#).

The OKN Data Portal a doorway to information about children, youth and families. Users will find community and neighbourhood-level information on demographics, OKN research data on health, safety, education, development, Assets, Census data and more.

Select a topic. Roll over a topic to see a brief description.

Demographics	Children are healthy
Children are learning	Children are positively connected
Children are safe	Families are strong and stable
Schools are connected to the community	Neighbourhoods are where we live, work and play

Search, map and chart information in the way you and your organization need it. Create maps and charts using Halton data as well as your own.

[OKN Data Portal Quick Start Guide](#)

Data Portal resources and supports available at [About the OKN Data Portal](#)

Our Kids Network Retweeted
HDSB @HaltonDSB · Nov 8
 Kindergarten students at McKenzie Smith Bennet PS in Acton enjoy a story with special guest Premier Wynne this morning.



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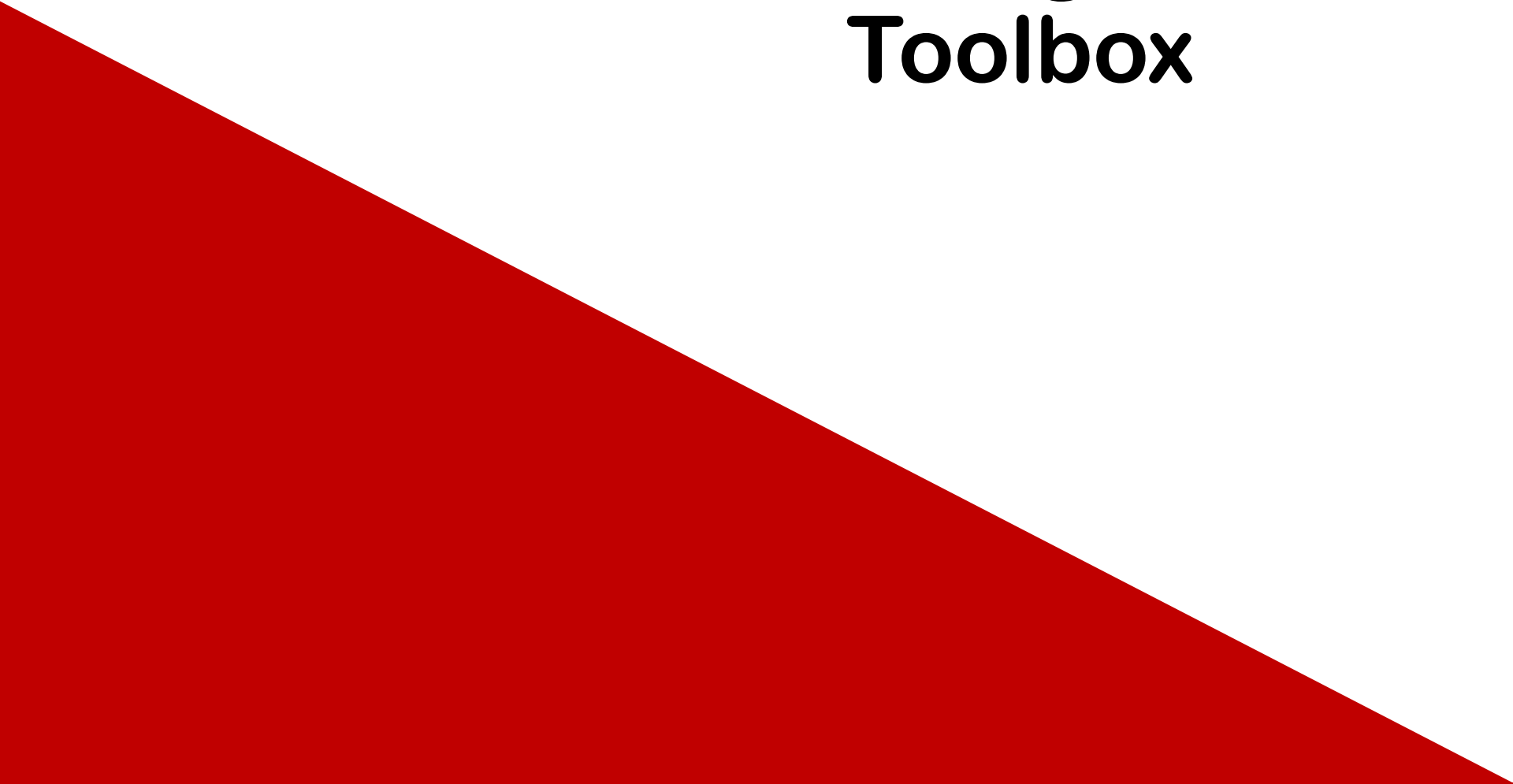
Programs, services and information for families with children of all ages.

10 Things to Know About the OKN Collaborative

- 1 Strong beliefs around the value of collaboration and partnership
- 2 Collective work takes time and is difficult
- 3 Building of relationships was of significant benefit
- 4 Access to new partners that opened new doors
- 5 Large learnings about other organizations

10 Things to Know About the OKN Collaborative

- 6 Generated significant interest in data and knowledge
- 7 Produced new knowledge in participating members
- 8 Significant ripple effects into member organizations
- 9 Dedicated staff positions were critical
- 10 32,117 resources were distributed; 9,664 families connected

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Building Your Toolbox

Good Collaboration Toolkit - Harvard University



The Good Collaboration Toolkit: Checklist

What do I need to do in order to develop and nurture “good collaboration”?

Here is a checklist to evaluate if you are addressing the ELEMENTS in your own work. Discover what you need to work on below.

If you answer No to any of these questions, you may find it helpful to look at the materials in the corresponding ELEMENTS page specified in the right-hand column.

YES	NO	Question	Corresponding Element
<input type="checkbox"/>	<input type="checkbox"/>	Do you discuss the purpose of the collaboration? Is there agreement about the vision among collaborators?	Mission Focused
<input type="checkbox"/>	<input type="checkbox"/>	Is there a clear leadership/rotation of leadership for the collaboration?	Leadership Driven
<input type="checkbox"/>	<input type="checkbox"/>	Is there a documented scope of work, with an associated timeline?	Time Well Spent
<input type="checkbox"/>	<input type="checkbox"/>	Do you discuss goals and accountability to achieve these goals?	Mission Focused
<input type="checkbox"/>	<input type="checkbox"/>	Are people clear about their roles in the collaboration?	Excellentlly Executed
<input type="checkbox"/>	<input type="checkbox"/>	Do you discuss the collaborators’ own interests, needs and values?	Engaging for Participants
<input type="checkbox"/>	<input type="checkbox"/>	Do you discuss methods of communication and decision-making?	Excellentlly Executed
<input type="checkbox"/>	<input type="checkbox"/>	Are all of the voices of the collaborators being heard?	Ethically Oriented
<input type="checkbox"/>	<input type="checkbox"/>	Are all collaborators invested in the work?	Engaging for Participants
<input type="checkbox"/>	<input type="checkbox"/>	Is the work getting done?	Time Well Spent

For each ELEMENT, the toolkit provides reflective activities, case study narratives and activities to promote each element



The screenshot shows the website for 'The Good Project' with the tagline 'Ideas and Tools for a Good Life'. The navigation menu includes Home, Projects, Toolkits & Curricula, Courses, Publications, Good Friends, Good Blog, News, and About. The breadcrumb trail indicates the current location: 'THE GOOD COLLABORATION TOOLKIT: GETTING STARTED > ELEMENTS: EXCELLENTLY EXECUTED'. The 'Toolkits & Curricula' sidebar lists various categories, with 'Excellently Executed' highlighted. The main content area features a yellow banner with the title 'ELEMENTS: Excellently Executed' and the text 'Good collaboration is Excellently Executed.' accompanied by three gold stars. Below this, there are sections for 'Key Questions to be Answered' (with a question mark icon), 'Narratives' (with a stack of books icon), and 'Activities' (with a clipboard icon). The 'Activities' section states: 'The following Toolkit activities relate directly to different aspects of the ELEMENT Excellently Executed. Click on the title to take you directly to the full activity.'

Collaborative Practices and Partnership Toolkit Alberta

working
TOGETHER

Collaborative Practices and Partnership Toolkit
supporting alberta students

CONNECT
MONITOR
EVALUATE
IMPROVE
Children, youth & families

A.S.B.A.
Alberta School Boards Association

Alberta School Councils' Association

The Alberta Teachers' Association

CASS
Alberta Council on Social and Community Services

Alberta
Government



Community Tool Box



Enter your search... 

English 



Donate



LEARN A SKILL
how-to information



HELP TAKING ACTION
guidance for your work



CONNECT
link with others



ABOUT
the tool box



SERVICES
supporting collective impact

[Home](#) » [Learn A Skill](#) » [Toolkits](#) » 1. Creating and Maintaining Partnerships

1. Creating and Maintaining Partnerships

This toolkit provides guidance for creating a partnership among different organizations to address a common goal.

[Outline](#)

[Examples](#)

1. **Describe the multiple organizations that have come together in common purpose.** Who are you and why is a coalition needed to accomplish your purpose?
 - a. Name the problems or goals that have brought together multiple organizations in common purpose.
 - b. Describe who you are or what groups you represent. Include:
 - i. Who is represented in your group, including those most affected by the issue
 - ii. Why and how is the group in a position to make a difference
 - c. Describe why creating a partnership is needed to accomplish your goal. Some possibilities include:
 - i. Your organization's efforts cannot effectively accomplish your goal
 - ii. The problem or goal is complex and is influenced by multiple factors
 - iii. Related agencies are duplicating efforts and thus resources are not being used to their potential
 - iv. Your goal is significant improvement in community-level outcomes and multiple sectors of the community will need to be engaged for success
 - d. Why is a partnership needed to accomplish your goal?



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for teaching core skills.

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Measuring Collaboration

Prevention Institute

National Collaborating Centre for Methods and Tools

Collaborative Assessment Activity

Take about 5 minutes to complete the tool according to directions on the previous page

Priority H, M, L)	Less Developed		More Developed		Effectiveness (1-5)
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	
	Clarity of mission/Strength of vision				
	Collaborative members lack a clear understanding of the collaborative's mission/vision	⇒		All collaborative members have a clear understanding of the collaborative's mission/vision	
	The collaborative takes actions that are not related to the mission	⇒		The collaborative bases its actions on a focused mission	
	The collaborative has defined the mission narrowly to carry out one activity	⇒		Our mission is comprehensive and looks at the big picture	
	Communication/Link to others				
	The collaborative works largely in isolation of the community	⇒		The collaborative's work is effectively integrated with the community, including meaningful participation by the constituency we serve	
	The collaborative's efforts do not translate into meaningful influence in the larger community	⇒		The collaborative influences key decision-makers, government agencies, and other organizations	

The screenshot shows the website interface for the National Collaborating Centre for Methods and Tools. The header includes the organization's name in English and French, along with navigation links for Collaborating Centres, Glossary, Log In, and Register. A search bar is present in the top right. The main navigation bar features Home, About Us, Capacity Development, Knowledge Repositories, and Impact. The current page is the Registry, with sub-links for About the Registry, Search the Registry, and Suggest a Method or Tool. The main content area displays the title 'Partnership evaluation: The Partnership Self-Assessment Tool' and a summary of the tool. On the right side, there are 'Summary Options' including 'Visit Source Tool' and 'Download PDF', and 'Categories' with 'Tool' and 'Evaluate' buttons.

List compiled by Broadleaf Consulting



Tools for Measuring Collaboration

Note: This is a collection of sample tools to provide ideas about how to measure collaboration. This is not a recommendation to use any one particular tool, but a selection of references that may be helpful in thinking about collaboration.

Working Together	2
<i>Collaboration Survey</i>	2
<i>Collective Impact</i>	3
<i>Interagency Collaboration Activities Scale (IACAS)</i>	3
<i>IDEA Partnership Success Rating Scale</i>	4
<i>Levels of Collaboration Scale</i>	5
<i>Strategic Alliance Formative Assessment Rubric (SAFAR)</i>	6
<i>Wilder Collaboration Factors Inventory</i>	7
Networks	8
<i>PARTNER</i>	8
Participation	9
<i>Ladder of Participation Scale</i>	9
Relationships, Communication and Trust	10
<i>Collaborative Practice Scale (CPS)</i>	10
<i>Decision About Transfer Scale</i>	11
<i>Nursing Relationship Scale (NRS)</i>	12
<i>Organizational Trust Index</i>	13
<i>Provider Collaboration Survey (PCS)</i>	14

Any questions?





Thank you!!

If you'd like to learn more or have a free brainstorming session, let us know!

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