



High Needs Homeless Outreach

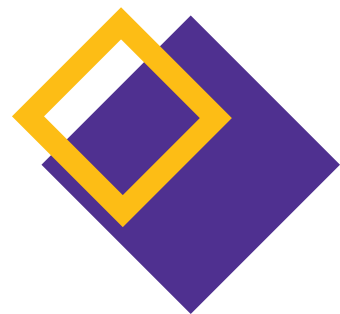
Jennifer Lible, Manager - Client Services
Aaron Park, Manager - Housing and Homelessness Programs

The District of Thunder Bay Social Services Administration Board

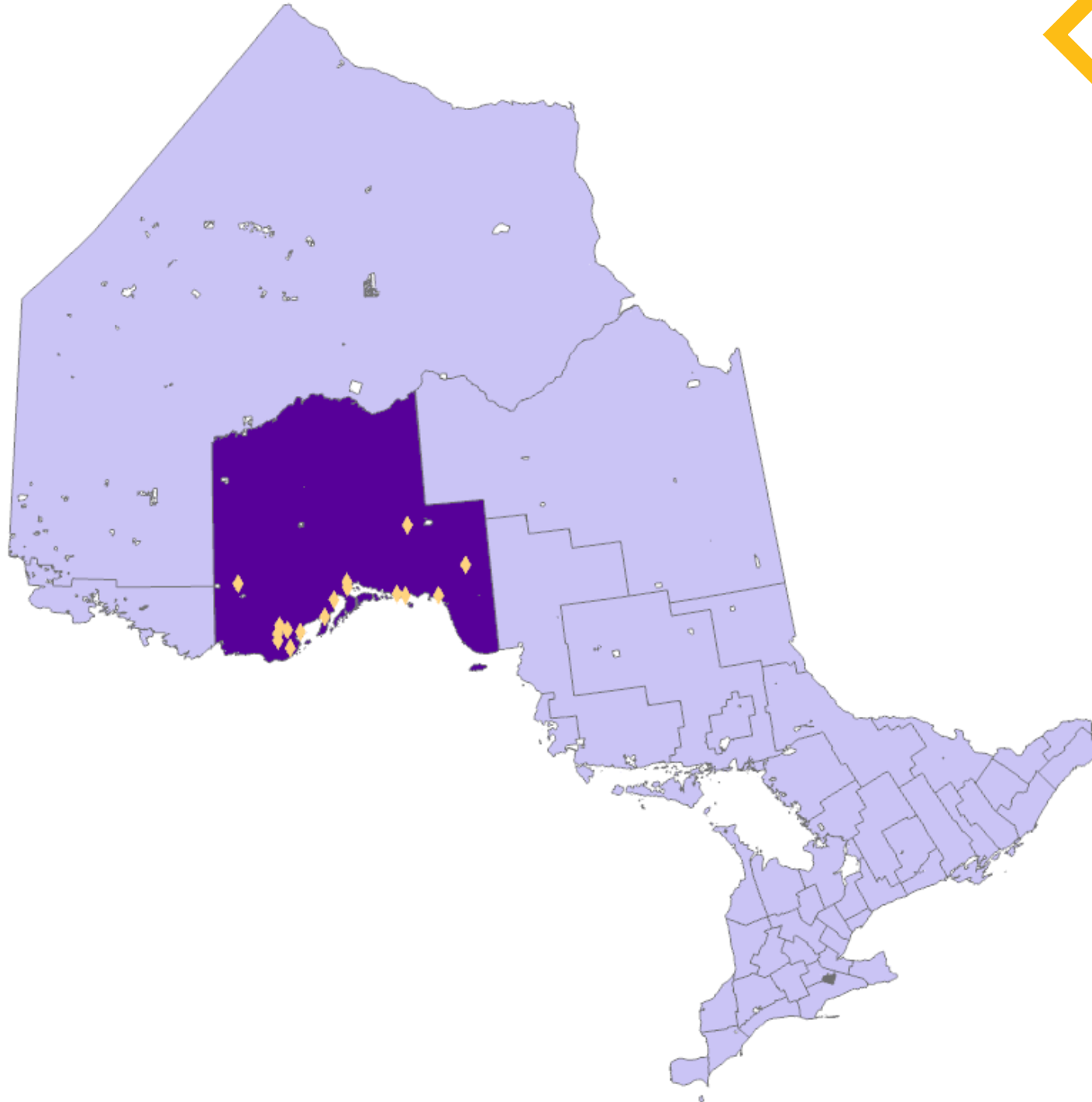
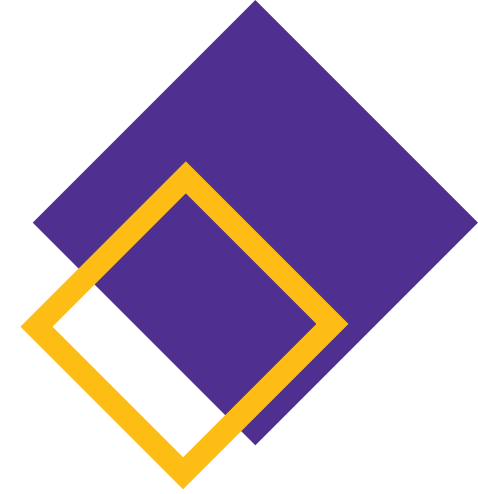
OMSSA Leadership Conference
May 15, 2019

What we are covering today...

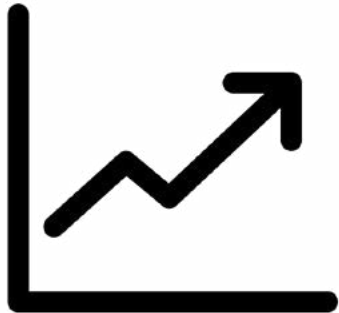
- ◇ **TBDSSAB Service Area**
- ◇ **Homelessness in the District of Thunder Bay**
- ◇ **From EHOW to TOST**
- ◇ **SPDAT and the High Needs Homeless Waitlist**
- ◇ **Home for Good**
- ◇ **Putting it all together**
- ◇ **Dilico and SJCG**



TBDSSAB Service Area



Homelessness in the District of Thunder Bay



Shelter Occupancy



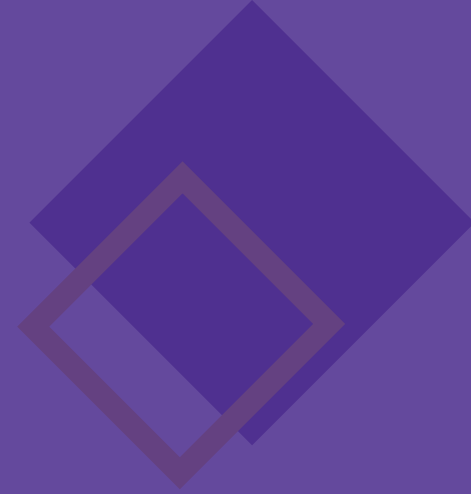
People Experiencing Chronic Homelessness



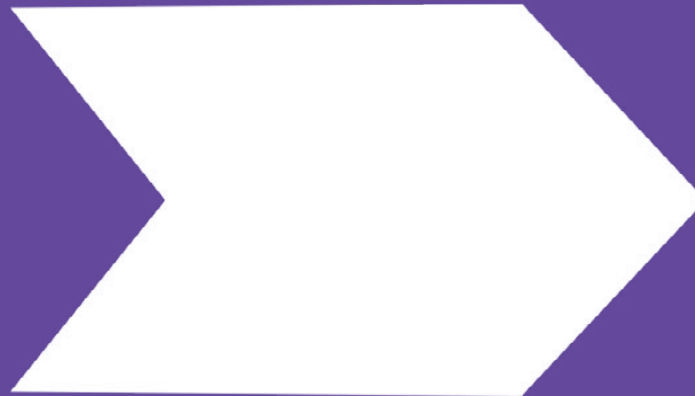
Migration into City of Thunder Bay



From Emergency Homelessness Outreach to Transitional Outreach and Support



**Emergency Homeless
Outreach Worker**

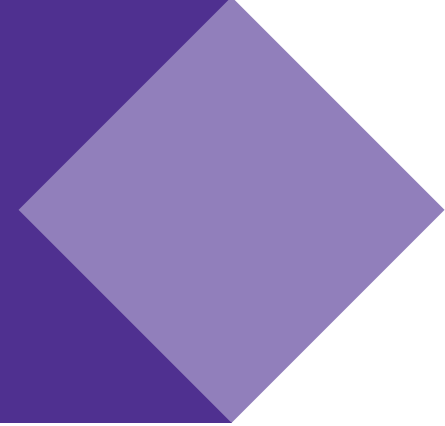


**Transitional Outreach and
Support Team**

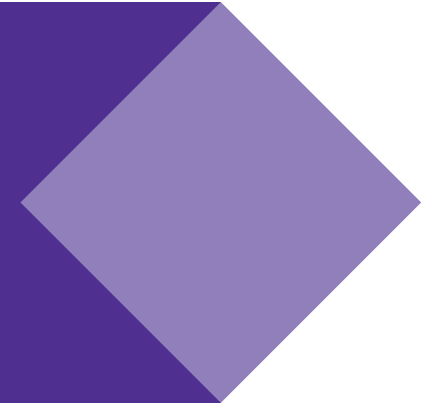




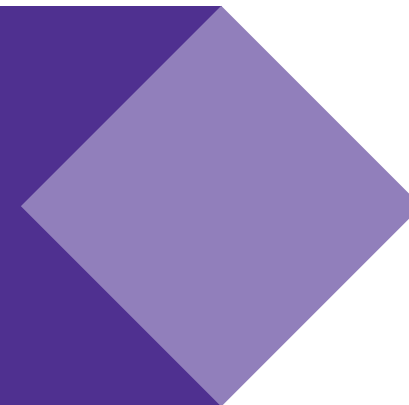
Our Clients



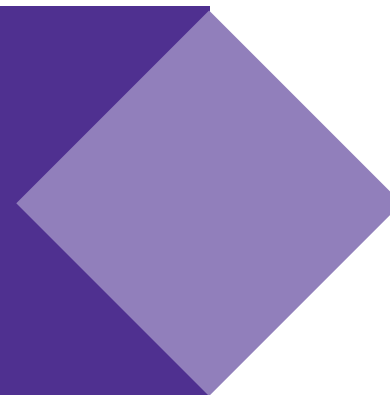
Community Outreach



Referrals



Skype Services



What we do...



Meet with Client



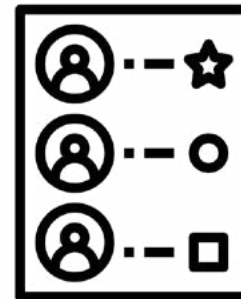
OW Application



Relationship Building



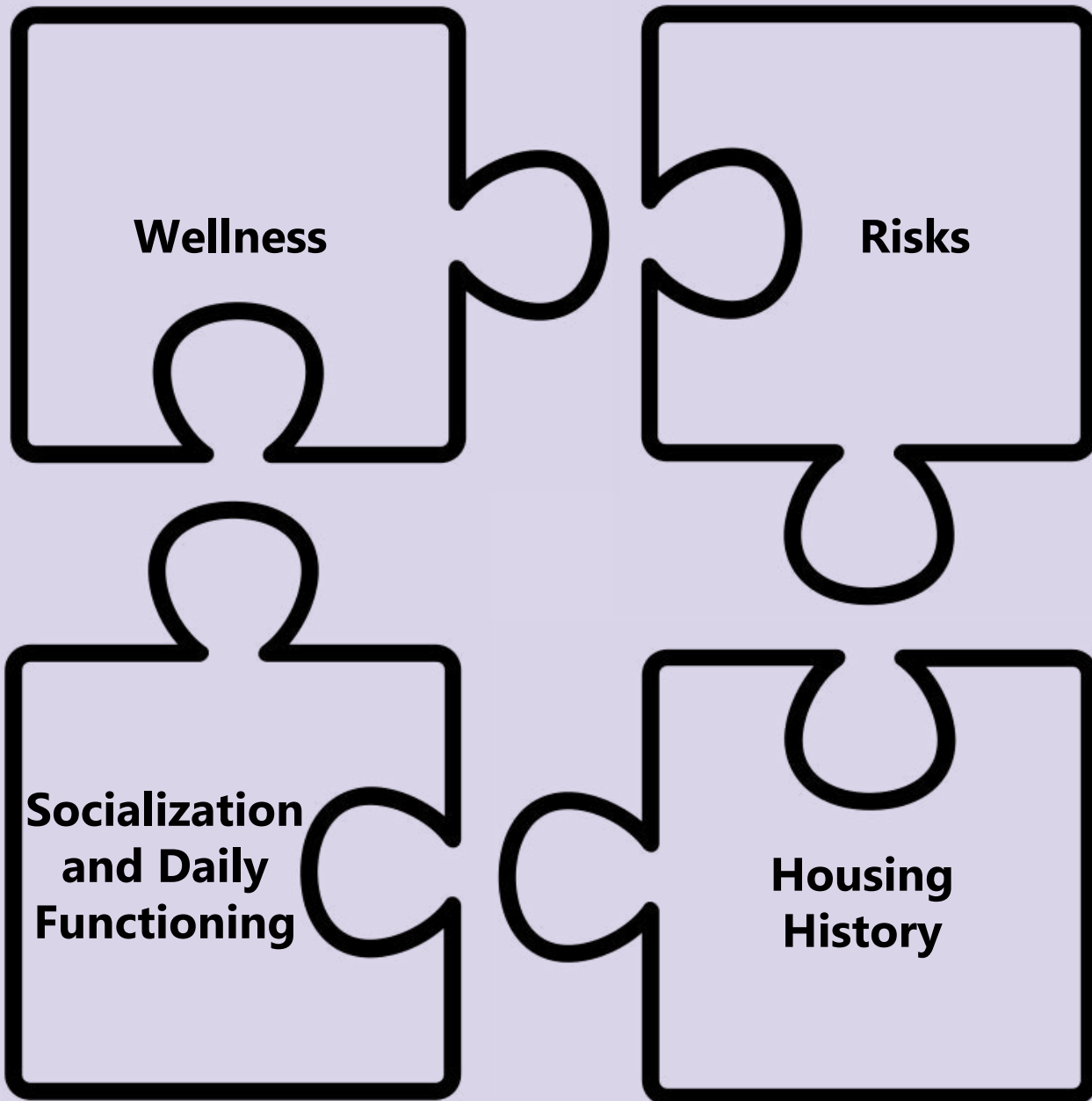
**Community Supports and
Regular Contact with Client**



**SPDAT and High Needs
Homeless Waitlist**



Service Prioritization Decision Assistance Tool (SPDAT)



High Needs Homeless Waitlist

30+

SPDAT Score to qualify for local priority



Community Partnerships



THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD



Grace Place
Thunder Bay



Giving
Hope
Today

Situation Tables



urban abbey
REFLECTING THE FACE OF JESUS



Thunder Bay District
Health Unit





211

initial SPDATs
completed



37

average initial SPDAT
score



72%

clients scored over 30
on an initial SPDAT



94

clients housed with
TOST assistance

Since the beginning of TOST...



Success Story

Mr. Bruce Smiley

“I really believed it was over for me. In my unhealthy situation, I didn’t want to freeze to death in my truck. I had no other options...”



Home For Good



**Chronic
Homelessness**

**Youth
Homelessness**



**Indigenous
Homelessness**

**Homelessness
Following
Transition from
Institutions**



HFG Funding



Dilico

Anishinabek Family Care



ST. JOSEPH'S CARE GROUP

**Support
Partners**



**Capital
Funding**



**Rent
Supplements**

Putting it all together...

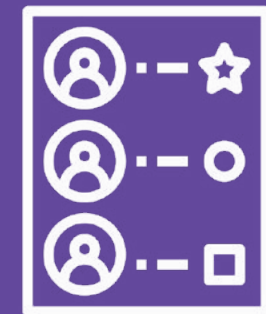
Transitional Outreach and Support Team



SPDAT



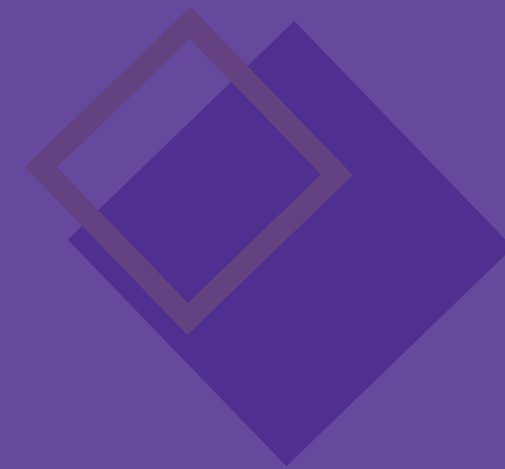
High Needs Homeless Waitlist



Supported



Housed in Social Housing or HFG Rent Supplement



Successes and Challenges

Dilico and SJCG
Caseworkers

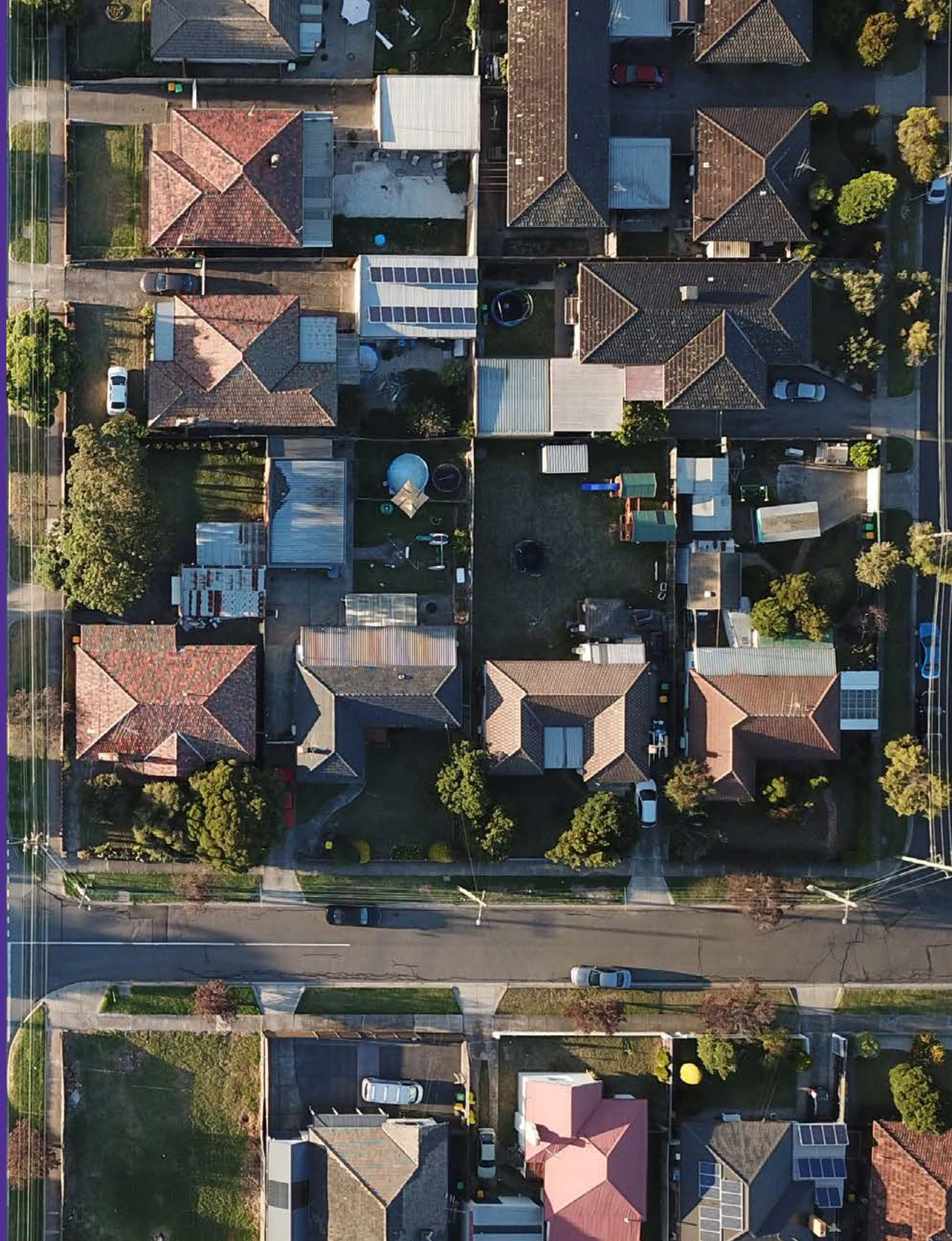


Image Sources:

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