

# 2018 Leadership Symposium

## Pursuing New Opportunities, New Ways One Mission

### Conference Agenda

#### Sunday, May 27

6:00 pm – 9:00 pm Registration (*Skyline Foyer*)

6:00 pm – 9:00 pm Welcome to Windsor! (*Skyline B*)

Join colleagues and friends as we kick off the 2018 Leadership Symposium with our host, the City of Windsor!

#### Monday, May 28

8:00 am – 3:00 pm Registration (*Skyline Foyer*)

8:00 am – 9:00 am Continental Breakfast ~ Sponsored by Region of Waterloo (*Skyline A*)

9:00 am – 10:30 am Opening Remarks: Elaine Baxter-Trahair, Acting Deputy City Manager, City of Toronto, OMSSA President (*Skyline A*)

Opening Plenary: *Leading and Inspiring Organizational Change in Child Welfare*

Speaker: Mahesh Prajapat, Chief Operating Officer, Children's Aid Society of Toronto

10:30 am – 11:00 am Refreshment Break with Exhibitors (*Skyline B*)

11:00 am – 12:30 pm Concurrent Sessions

- 1.1 Precarious Employment in Rural and Urban Communities: Understanding the Impact, Finding Solutions ~ Sponsored by United Counties of Prescott Russell (*Stodgell*)
- 1.2 Get RentSmart! (*Windsor*) ~ Sponsored by County of Simcoe
- 1.3 A Journey Together Plan (*Union Gas*)
- 1.4 SPICE Up Your Service Delivery Practices (*Waterfront*)

12:30 pm – 1:00 pm Lunch (*Skyline A*)

1:00 pm – 2:00 pm Annual General Meeting (*Skyline A*)

## Monday, May 28 (Continued)

2:15 pm – 3:45 pm Concurrent Sessions

2.1 Strategies for Engaging Service Users (*Stodgell*)

2.2 Preventing Youth Homelessness: Macro and Micro Views (*Ontario/Erie*)

2.3 Manitoulin-Sudbury Transitional Support Worker Program (*Windsor*)

2.4 Building Employment Networks with Technology (*Union Gas*)

5:30 pm – 6:30 pm Banquet Reception (*Skyline B*)

6:30 pm – 12:30 am Roaring 20's Awards Banquet (*Skyline A*)

## Tuesday, May 29

8:00 am – 3:00 pm Registration (*Skyline Foyer*)

8:00 am – 9:00 am Breakfast (*Skyline A*)

9:00 am – 10:30 am Opening Plenary: The Health-Poverty Connection (*Skyline A*)

Speakers:

Pamela Parker-Follick, Educational Assistant, Upper Grand District School Board

Dr. Gary Bloch, Family Physician, St. Michael's Hospital & Member, Ontario Income Reform Working Group

10:30 am – 11:00 am Refreshment Break with Exhibitors (*Skyline B*)

11:00 am – 12:30 pm Concurrent Sessions

3.1 How to Collaborate CUP Style (*Union Gas*)

3.2 Measuring Change: A Chatham-Kent Case Study (*Ontario/Erie*)

3.3. Update on the Federal Government's Anti-Poverty Reduction Strategy (*Waterfront*)

3.4 Creating Change-Ready Work Environments (*Huron*)

### Front Line Series: 11:00 am – 12:30 pm

1.1 Navigating the New Norm: Overcoming Challenges and Leveraging Opportunities in a Multigenerational Diverse Workforce (*Stodgell*)

1.2 Mental Illness: Signs and Symptoms and Effective Communication Techniques when Working with Clients (*Windsor*)

# Tuesday, May 29 (Continued)

12:30 pm – 1:30 pm Lunch ~ [Sponsored by Thunder Bay DSSAB](#)

1:30 pm – 3:00 pm Concurrent Sessions

4.1 Creating a Community Drugs Strategy (*Union Gas*)

4.2 Navigating the New Norm: Overcoming Challenges and Leveraging Opportunities in a Multigenerational Diverse Workforce (*Ontario/Erie*)

4.3 Modernizing Toronto's Home Child Care Model (*Waterfront*)

4.4 Service Modernization Prototypes (*Huron*)

## 1:30 pm – 3:00 pm Front Line Series

2.1 Understanding and Addressing Domestic Violence and Human Trafficking (*Stodgell*)

2.2 Practical Strategies for Managing Workplace Stress (*Windsor*)

3:00 pm – 4:00 pm Closing Plenary: Leadership for Changing Times (*Skyline A*)

Speakers:

- Janet Menard, Recipient of the 2018 Champion of Human Services Award
- Michael Brennan, Civilla

### Conference App

Get the Conference App at [eventmobi.com/2018ls](http://eventmobi.com/2018ls) – no download necessary, the app is completely web based and runs off Wifi. With the Conference App you can add yourself as an attendee and connect with other attendees, create your own schedule and receive conference updates and alerts!

### Thank you to our Conference Partners

<i>Host Partner</i>	<i>Education Level 2</i>	<i>Networking Level 2</i>
City of Windsor	Canada Mortgage and Housing Corporation	Region of Waterloo
		District of Thunder Bay DSAB
<i>Education Level 2</i>		
United Counties of Prescott Russell		
County of Simcoe		

### Visit Conference Exhibitors and Local Municipal Champions

Arcori ISTCL (AIG)	Best Start Resource Centre – Health Nexus	County of Lambton – Circles Canada
Food Rescue	RentSmart Ontario	City of Windsor: Pathway to Potential (P2P) Team
County of Dufferin: DC Moves & Headwaters Communities in Action (HCIA)	District of Thunder Bay (DSSAB): High Needs Homeless Initiative	Region of Halton: Community Safety & Well-Being Plan
Region of Niagara: Building Employment Niagara Networks (BENN) Project Team and Social Assistance and Employment Opportunities (SAEO)		

