



# **HUMAN SERVICES**

## **LEADERSHIP PROGRAM**

### ***Strong Value for Staff, Great ROI for Organizations***

#### ***Value to Participant:***

- Learn to develop system management approaches that serve the needs of communities, individuals and families.
- Learn to manage in a transforming environment and supporting an organization through change.
- Increase your understanding of public sector management methods.
- Learn to build robust relationships that support work teams and stakeholders.
- Develop networks and engage aspiring leaders within the sector.
- Learn in a knowledge transfer environment that uses methodologies that best meet your learning needs.

#### ***Value to Organizations:***

- Develop knowledgeable and capable staff who understand and apply the principles behind service system management and integrated services planning and delivery.
- Provide staff tools to help them manage their departments, their relationships with community and their teams, and themselves.
- Address upcoming succession planning needs in the municipal human services sector.
- Opportunity to provide current and sector specific training.
- Create champions in your offices that continue to share knowledge and understanding of service system integration.



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