

# Maximizing Benefits for Social Assistance Clients

How the Housing Stability Program has helped keep more people from accessing more costly services: A case study of Jack and Diane

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# Background

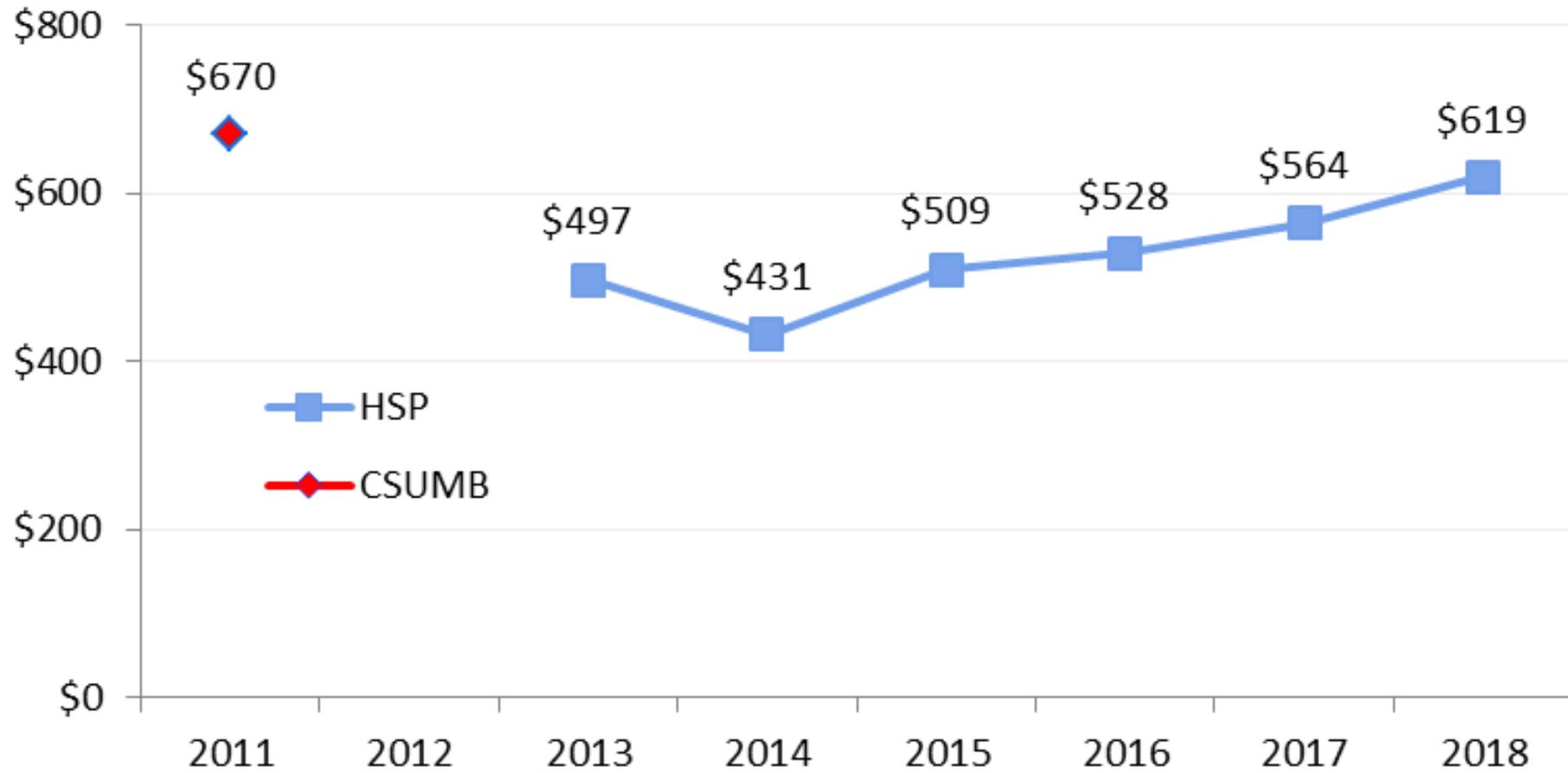
- Community Homelessness Prevention Initiative (CHPI) and the elimination of the Community Start-Up and Maintenance Benefit (CSUMB)
- Supporting clients holistically – The wrap-around service delivery model
- York Region's homeless and at risk population

# Prevention versus Emergency Response

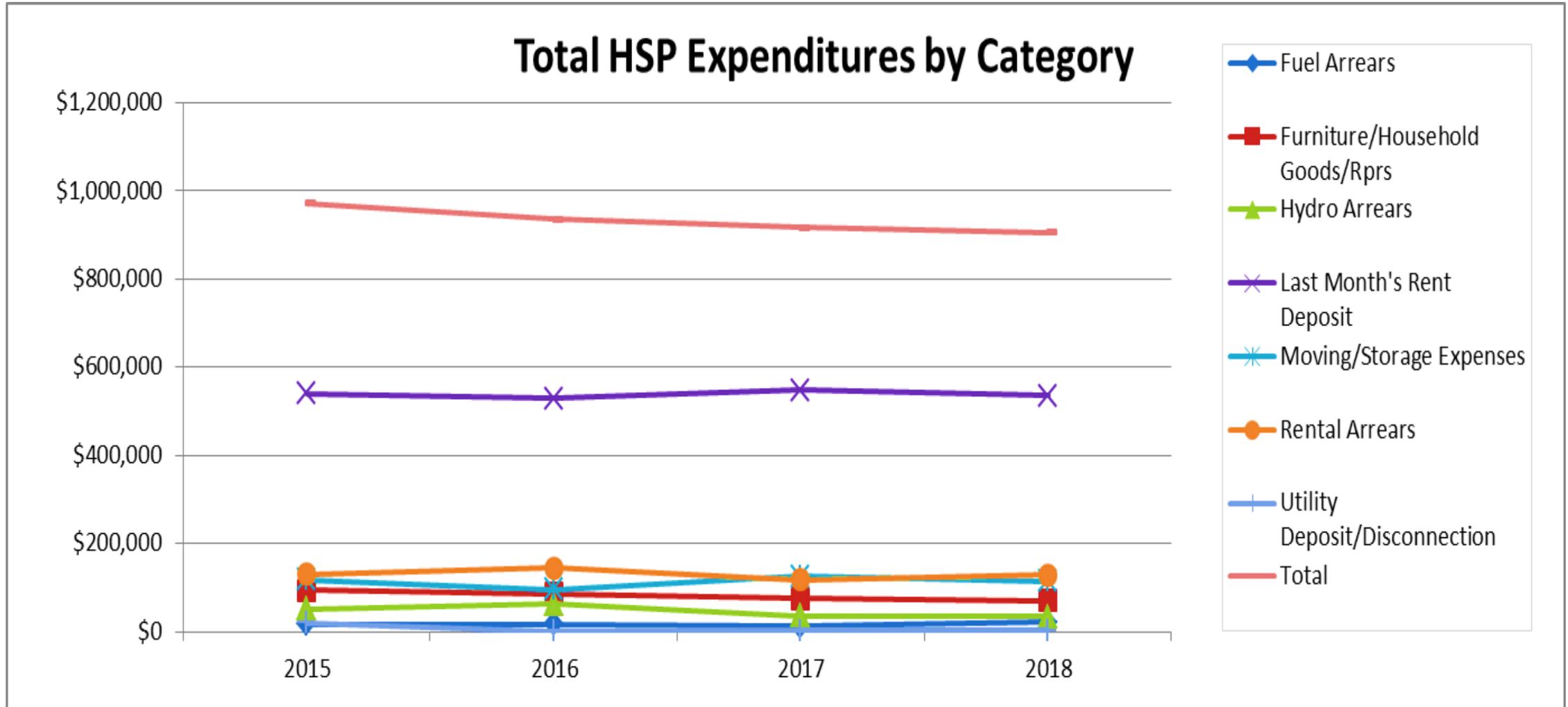
<b>Service</b>	<b>Cost</b>
Emergency Shelter Cost per bed night, York Region	\$94.88
Ambulance: Total Cost per Weighted Vehicle In-Service hour, York Region	\$256.00
Emergency Department Visit: Cost per night, Canada	\$192.00
Hospital admission, Cost per standard hospital stay Ontario	\$5,460.00

# Housing Stability Program Expenditures

## Average Issuance Amount per Client

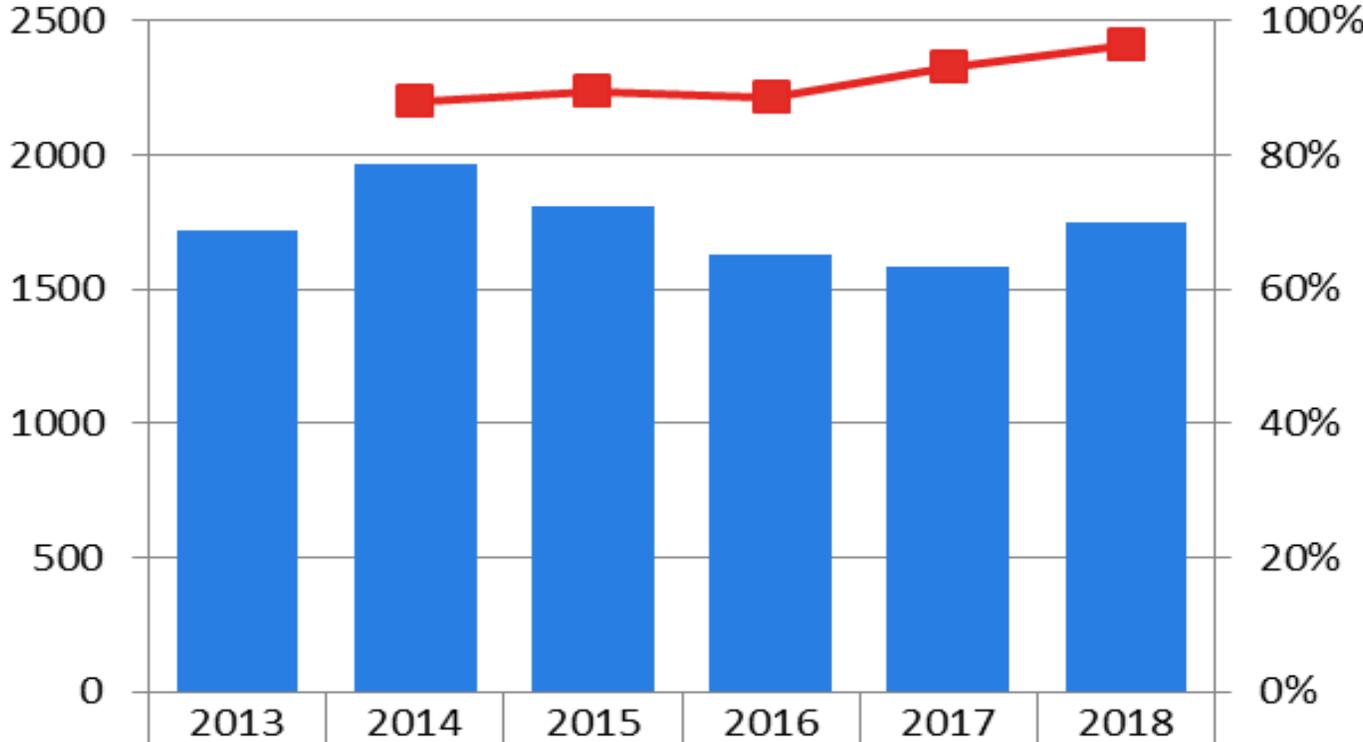


# What Our Clients Need the Most Support With



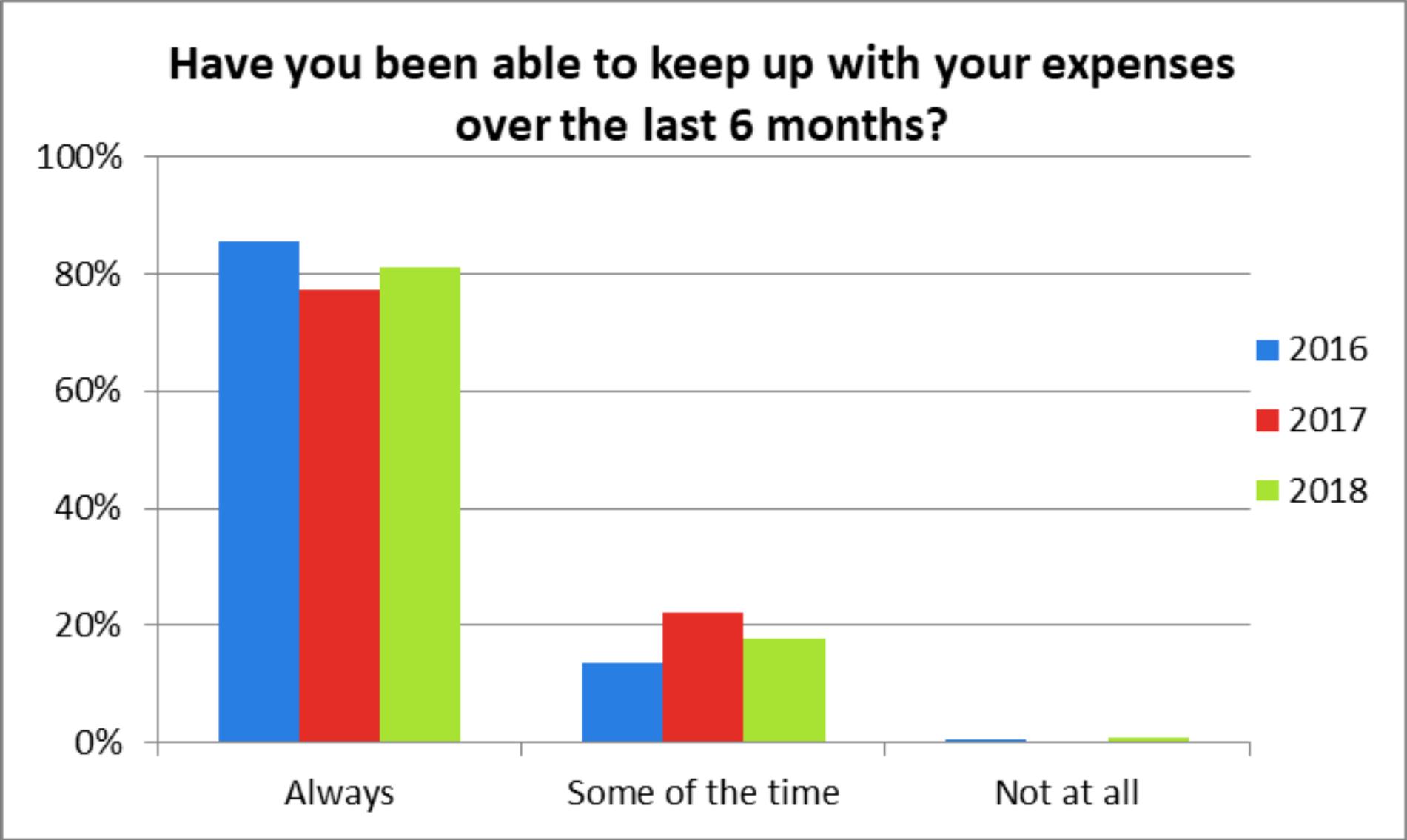
# Households Served and Six-Month Housing Retention

**Annual number of households served and Six-Month Housing Retention**

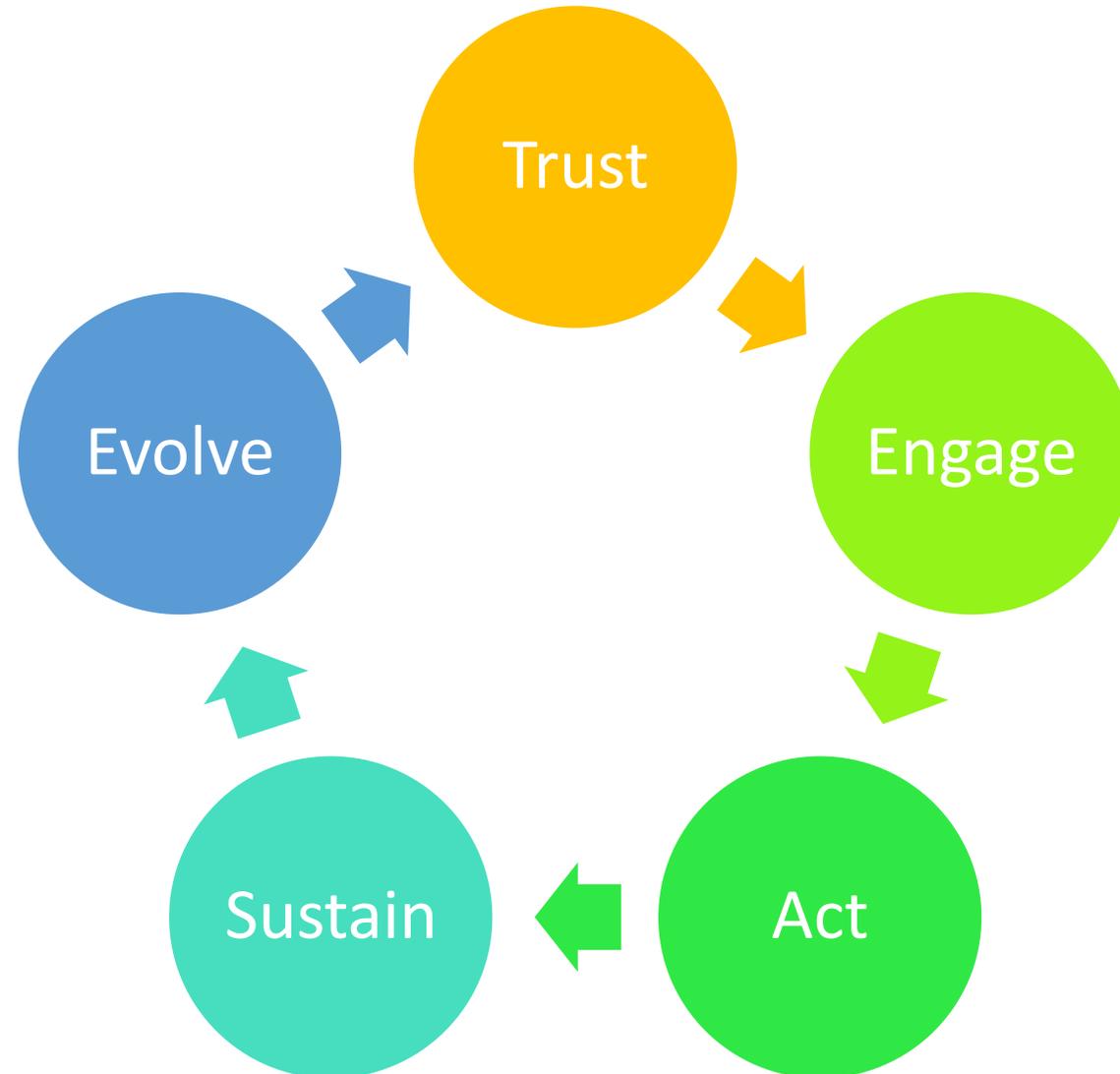


<span style="color: blue;">■</span> # households served	1715	1962	1807	1627	1585	1750
<span style="color: red;">—■</span> % Clients housed at 6 mos		88.0%	89.6%	88.7%	93.2%	96.4%

# Housing Stability Program, Client Outcomes at Six-Months



# What have we learned? Why have we been successful



# Moving Forward

- Continue to do what helps lead to positive outcomes for our clients while finding efficiencies
- Using triangulation to look at the data
- Emerging Research

THANK YOU

