

## Path 1

### Spring 2024 Course Schedule:

Date	Time	Course
<b>April 16</b>	9:00 AM – 12:00 AM	Welcome to the OMSSA Human Services Certificate Program
<b>April 17 and 18</b>	9:00 AM – 12:00 PM	Service System Management
<b>April 23 and 24</b>	9:00 AM – 12:00 PM	Inclusion, Diversity, Equity and Accessibility
<b>May 1 and 2</b>	9:00 AM – 12:00 PM	Mitigating Bias in the Workplace
<b>May 13, 14, 16, 21, 23 and 24</b>	9:00 AM – 12:00 PM	Person Centric Strategies for Staff 1
<b>May 28 and 29</b>	10:00 AM – 12:00 PM	Making Difficult Conversations Easier
<b>May 30</b>	10:00 AM – 12:00 PM	Improve Your Listening with the 4-Step Empathy Loop
<b>June 3 and 4</b> <b>June 6 and 7</b>	8:30 AM – 12:30 PM 8:30 AM – 12:30 PM	Mental Health First Aid Group 1 Mental Health First Aid Group 2
<b>June 11 and 12</b>	9:00 AM – 12:00 PM	Compassion Fatigue
<b>June 17,18, 20, 21</b> <b>June 24 and 25</b>	9:00 AM – 12:00 PM 10:00 AM – 12:00 PM	Trauma Informed Care
<b>June 28</b>	10:00 AM – 12:00 AM	Learning Portfolio and Summer Check In Sessions
<b>July and August</b>	Date and time to be negotiated with the cohort	Learner Check In Sessions
<b>September 10, 11, 12</b>	9:00 AM – 12:00 PM	Introduction to Leadership
<b>September 18, 19</b> <b>September 23, 24, 26</b>	9:00 AM – 12:00 PM 10:00 AM – 12:00 PM	Understanding Anxiety and Depression
<b>October 1 and 2</b>	9:30 AM – 12:00 PM	Introduction to Case Notes and Professional Writing
<b>October 3</b>	9:00 AM – 12:00 PM	Learning Integration

## Start your learning journey today!

Members, \$1,895 plus HST per participants, \$1,970 for Non-Member Education Level 1 and 2 and , \$2,460 for Non-members. This includes all courses (100 hours of facilitated learning), learning materials, access to OMSSA Education Staff and Facilitators to support and guide ongoing learning, Human Services Certificate.

Contact Christie Herrington, Director of Education for further information or questions,

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### **Cancellation Policy**

Requests for refunds will be honoured, less a \$200.00 cancellation fee, provided a written notice of cancellation and request for refund is received on or before March 19, 2024. When cancellation is received on or after March 20, 2024, no monies will be refunded. Persons who register but do not attend and fail to provide notice of cancellation are not eligible for a refund. Substitutions will be accepted up to April 12, 2024. OMSSA reserves the right to cancel or change the program without notice.