

Path 1

Fall 2024 - Spring 2025 Course Schedule:

Date	Time	Course
September 12	9:00 AM – 12:00 AM	Welcome to the OMSSA Human Services Certificate Program
September 18, 19	9:00 AM – 12:00 PM	Service System Management
October 1, 2	9:00 AM – 12:00 PM	Inclusion, Diversity, Equity and Accessibility
October 15, 16	9:00 AM – 12:00 PM	Mitigating Bias in the Workplace
October 24, 25, 30 November 6, 7 and 12	9:00 AM – 12:00 PM	Person Centric Strategies for Staff 1
November 20-21	10:00 AM – 12:00 PM	Making Difficult Conversations Easier
November 27	10:00 AM – 12:00 PM	Improve Your Listening with the 4-Step Empathy Loop
December 11	9:00 AM – 12:00 PM	Learning Portfolio
January 7-8 January 9-10	8:30 AM – 12:30 PM 8:30 AM – 12:30 PM	Mental Health First Aid Group 1 Mental Health First Aid Group 2
January 21, 22	9:00 AM – 12:00 PM	Compassion Fatigue
January 30, 31, February 6, 7 February 13, 14	9:00 AM – 12:00 PM 10:00 AM – 12:00 PM	Trauma Informed Care
February 25, 26. March 6	9:00 AM – 12:00 PM	Introduction to Leadership
March 18, 19, 27, 28	9:00 AM – 12:00 PM	Understanding Anxiety and Depression
April 7, 8	9:00 AM – 12:00 PM	Introduction to Case Notes and Professional Writing
April 10	9:00 AM – 12:00 PM	Learning Integration

Start your learning journey today!

Members, \$1,895 plus HST per participants, \$1,970 for Non-Member Education Level 1 and 2 and , \$2,460 for Non-members. This includes all courses (100 hours of facilitated learning), learning materials, access to OMSSA Education Staff and Facilitators to support and guide ongoing learning, Human Services Certificate.

Contact Christie Herrington, Director of Education for further information or questions,
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Cancellation Policy

Requests for refunds will be honoured, less a \$200.00 cancellation fee, provided a written notice of cancellation and request for refund is received on or before August 16, 2024. When cancellation is received on or after August 17, 2024, no monies will be refunded. Persons who register but do not attend and fail to provide notice of cancellation are not eligible for a refund. Substitutions will be accepted up to September 10, 2024. OMSSA reserves the right to cancel or change the program without notice.