

## OMSSA EXCHANGE | 2020 ANNUAL CONFERENCE

May 11-13, 2020 | Hilton Toronto Airport Hotel, Toronto

### CALL FOR PROPOSALS

OMSSA Exchange, our 2020 Annual Conference, will bring together more than 300 professionals from service managers, provincial ministries and community organizations from across Ontario to exchange knowledge, best practices and creative solutions.

**OMSSA is currently seeking proposals for plenary and breakout sessions** from OMSSA members, their community partners, provincial and federal government, academics, think tanks, subject matter experts, and human service organizations in Ontario, across Canada and internationally.

Submit your engaging proposal, and excite conference delegates with details of your organization's programs, initiatives, or ground-breaking ideas. Showcase your innovative community partnerships, creative use of funds, data, space and other resources that are helping to make a difference in your community.

Sessions should be designed to be interactive, and to provide ample time for dialogue, audience questions and the exchange of ideas.

### Submission Deadline and Guidelines

Please use the fillable form in the pages below to complete and save your proposal. All proposals must be submitted as a PDF attachment by email to [education@omssa.com](mailto:education@omssa.com) by no later than **February 14, 2020**. Sorry, no extensions will be granted.

### Selection Process

All submitted proposals will be reviewed and selected according to the following criteria (in no specific order of importance):

- Clarity and accuracy
- Originality and creativity
- Geographical representation
- Context within current practices/climate

**Note:** OMSSA may receive multiple proposals reflecting the same / similar themes and content. In these cases, we will work with interested parties to collaborate or partner on a single workshop.

Selected participants will be notified by email by **February 24, 2020**.

### Questions / Additional Information

Please contact Christie Herrington at 647-385-9285 or [cherrington@omssa.com](mailto:cherrington@omssa.com) if you have questions or require more information. Thank you and we look forward to your participation.

## SESSION FORMATS

OMSSA is interested in exploring opportunities for both plenary / keynote sessions and breakout sessions:

- **Plenary / keynote sessions** are typically 30 minutes to 1 hour in length, and delivered in a large room to an audience of 250+ delegates
- **Breakout sessions** are typically 90 minutes in length, and delivered in medium sized rooms to an audience of between 30 and 100 delegates

OMSSA will assess proposals for suitability for either plenary or breakout sessions. In some cases, we may look to work with interested parties to combine session content and collaborate on a joint plenary or breakout session on similar themes or topics.

## TOPICS OF INTEREST

We are looking for presentations exploring the following topics and themes:

### HEALTH AND WELLNESS

*Connecting the dots between human services and overall health*

- Enabling staff to serve clients with health, mental health and addictions challenges
- Working with community partners to improve access and align service approaches in housing, mental health, and addictions
- Children's and youth mental health
- Providing safe working environments for staff
- Self-care: compassion fatigue, building resiliency

### DATA AND OUTCOMES

*Collecting, sharing and leveraging data to achieve our shared goals:*

- Outcomes measurement
- Demonstrating ROI
- Effective storytelling with data
- Leveraging data in service planning
- Data-sharing
- Privacy and data stewardship

### IMPROVING CLIENT SERVICES

*Providing high-quality, accessible services to our unique and diverse communities:*

- Improving equity and supporting diverse populations
- Innovative and effective approaches to improving quality and access to human services across all service areas
- Coordinating / partnering with community service providers
- Trauma-informed practices
- Human service integration: linking provincial and municipal efforts

### NAVIGATING CHANGE

*Staying ahead of the curve on key changes affecting our sector:*

- EarlyON System Transformation
- Employment Transformation / shifting towards Life Stabilization
- ODSP: Preparing for possible changes
- Community Housing Renewal / Reviewing Service Level Standards
- Ontario Health Teams: implications for human services
- Change management, organizational agility, and lean planning

**The above list represents topics of particular interest to OMSSA's members. Additional topics of interest to the broader human services sector will also be considered.**

## PROPOSAL SUBMISSION FORM

### TITLE

Choose a simple and descriptive title:

### STREAM

Breakout sessions will fall into one of the following streams. Please select one:

- Experience:** Best practices with tools and resources delegates can apply in their community
- Innovation:** Creative solutions to modernization and adapting to change
- Partnerships and Collaboration:** Showcasing creative approaches to community partnerships and collaboration
- Learning:** Evidence based research, use of data, knowledge and resources delegates can use in their work

### PROJECT / TOPIC DETAILS

Please provide details on the project, initiative or topic that you would like to explore in your session, including how it relates to one of the streams or topics listed above. **If the session is about a particular project or initiative**, please provide details on the reasons behind the project, as well as some of the challenges, opportunities, lessons learned and successes encountered along the way.

**PROJECT / TOPIC DETAILS (continued)**

Empty space for project/topic details.

## SESSION DESCRIPTION

Please provide a description of the session (up to 500 words) for adaptation and use in the conference program. The description should convey to delegates what the session will be about, and what they should expect to learn. Please include **up to three key points** delegates will take away from attending your session.

## PRESENTATION STYLE (select one)

- Single Speaker       Interactive  
 Panel Presentation       Other (please specify):  
\_\_\_\_\_

## AUDIENCE (select all that apply)

- Front-Line       Supervisors / Managers  
 Program Staff       Senior Leaders

## SPEAKER(S)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

## SUBMISSION DEADLINE

All proposals must be submitted by **February 14, 2020**. Sorry, no extensions will be granted.

## HOW TO SUBMIT

Please save your completed form as a PDF and send it as an attachment by email to [education@omssa.com](mailto:education@omssa.com).