## What is OMSSA?



**Established in 1950**, the Ontario Municipal Social Services Association (OMSSA) is a non-profit organization whose members are Ontario's 47 Service System Managers, comprised of **37 Consolidated Municipal Service Managers (CMSMs)** and **10 District Social Service Administration Boards (DSSABs)**.

### **Core Services:**



#### **Employment and Income Security**

Increased investment in a system that provides economic security for people and families is crucial to building healthy, sustainable communities.



Housing and Homelessness

Safe, secure and affordable housing, and access to quality services to transition out of homelessness, are an integral part of creating thriving, stable communities.



Early Learning and Child Care

Greater investment in high-quality child care and early learning experiences is essential to building strong, prosperous communities, today and in the future.



Human Service Integration

OMSSA supports a vision where there are fewer silos between provincial Ministries and increased integration between human services at the municipal level. Social services management was downloaded to municipalities by the Province in 1998.

In Ontario, core social services are planned, managed and co-funded by Municipal Service System Managers.

Ontario is the only jurisdiction in Canada where municipal levels of government hold responsibility for social services.

## What is OMSSA?

## What we do

OMSSA provides an indispensable forum to collaborate and lead in advancing human service issues, reflecting the will of members. OMSSA helps its members by supporting, connecting and advocating for them across Ontario to achieve their collective mission of delivering the best human services outcomes through the following methods:

#### **Policy and Advocacy**

Proactive policy leadership with members and government on issues in the design and implementation of human service programs.

#### **Education and Workshops**

Accessible, relevant and inclusive education, training and knowledge transfer responsive to members' needs.

#### **Member Networks**

Opportunities for human services staff to connect throughout the year on key issues, shared challenges and emerging developments.

#### Information and Updates

Facilitate member sharing, leverage their expertise and resources to advance their interests, and keep members engaged and informed.

#### Job Board

The latest career opportunities in human services across Ontario to encourage career development.

#### **Conferences and Forums**

Valuable learning, discussion and networking opportunties, including sharing information and best practices about specific service

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# Local Service System Management provides better value and outcomes for Ontario's communities.

People remain at the centre, with a focus on the whole spectrum of a person's needs

Services meet the different needs of Ontario's unique communities by leveraging in-depth knowledge

Services continuously improve through innovation, partnership and collaboration with local leaders in the health, education, justice, Indigenous, community development sectors and more People can access a variety of services in one place, in the communities where they live

Services are planned, coordinated and delivered in a streamlined and integrated way, in coordination with local community supports

As accountable orders of government, municipalities work to ensure that taxpayerfunded services are managed with a focus on transparency, quality assurance and strong outcomes